

CHAPTER I

Introduction

This report represents the second Technical Memorandum prepared for PanTran. Technical Memorandum #2 presents a detailed service evaluation of PanTran. The report also presents the recommended vision statement for PanTran, and details the goals and objectives.

REPORT CONTENTS

Chapter II details the public involvement efforts that LSC conducted in the first round of public open houses. Chapter II also presents the results of the surveys conducted during the open houses and on the PanTran buses and MARC trains.

Chapter III presents an analysis of the boarding and alighting counts that were collected at the same time LSC conducted the onboard surveys.

Chapter IV uses the information from Technical Memorandum #1 and the boarding and alighting counts in order to analyze each route in terms of cost, efficiencies, and effectiveness.

Chapter V develops the mission statement, along with the short-term and long-term goals for PanTran. Chapter V also details the objectives for each of the goals.

SUMMARY

This document should be reviewed by all those concerned with the future of transit within the Eastern Panhandle Region of West Virginia. Comments should be submitted to either LSC Transportation Consultants, Inc. or PanTran. Comments from this report, as well as Technical Memorandum #1, will be incorporated into a third Technical Memorandum and the Draft Report. The Draft Report will synthesize the work of the three Technical Memoranda, plus provide a detailed operating plan for the recommended alternatives. The Draft Report will be presented for another review before the compilation of the Final Plan.