



# CHAPTER I

## Introduction

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North Country Transit—a service of Tri-County Community Action Program in Berlin, New Hampshire—contracted with LSC Transportation Consultants, Inc. to provide technical assistance and support as part of a project funded by the Federal Transit Administration (FTA). The project is funded by the FTA as part of the Public Transportation Participation Pilot Program. This project is one of seven selected nationally for the first year of the program.



The focus of the project is to develop an educational program to teach human services agencies and the public about the benefits of coordinating transportation services. The overall outcome of the process will be public awareness and provider participation in efforts to develop a coordinated regional transportation system.

The region includes Coos, Carroll, and Grafton Counties. Within these counties there is a variety of human services transportation. There are limited private transportation operators serving portions of the region. Public transit is currently limited to small portions of each county.

The participation of LSC began in November 2007 with a kick-off meeting held in Berlin. The purpose of the meeting was to inform participants of the process and obtain input regarding some of the possible approaches. Input was obtained from participants regarding appropriate strategies for educational materials and resources which may be used.

This Technical Memorandum is the first of three which will be prepared as part of this process. The focus of this Technical Memorandum is to update the inventory of current providers in the region. Preliminary information was compiled as part of the North Country Coordinated Public Transit Human Services Transportation

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Plan which was prepared by the North Country Regional Planning Council. Each of these providers was contacted to obtain the most current information. Other providers which were identified were also contacted.

Technical Memorandum #2 will provide possible coordination strategies which are appropriate for the three-county region. Following the identification of appropriate strategies, the next step in the process will be to develop the educational materials for use with the various transportation providers and the public.