

Appendix G: Onboard Survey Comments



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13. What improvements would help make your travel easier?
- Maintain the seats - Patterson small bus seats are torn and stained.
 - Add a covered sheltered stop on the north side of Patterson (F.Rd) near Orchard run.
 - Please repair the windows on this small bus also as they constantly rattle.
 - 1/2 hour
 - 1/2 hour Rt. 11 trips
 - My Fruita driver handled a situation great today.
 - 7 days a week & later.
 - A bigger bus in the afternoons for Route 4.
 - A bus every 30 min if it ran all night and on Sunday.
 - A bus in the Redlands area.
 - A stop closer to my house.
 - Accuracy in timing.
 - Additional bike racks.
 - Bathrooms at the transfers. Clifton South.
 - Bathrooms at transfer points, bus going south on 12th from Clifton transfer.
 - Being on time
 - Better buses
 - Bigger bus
 - Bigger bus on Airport route more often.
 - Bigger buses
 - Bus drivers are more considerate and courteous and friendly.
 - Bus every 1/2 hour
 - Buses being on time.
 - Buses bounce too much, hurts my back.
 - Buses stop every 30 minutes.
 - Buses to come around more than once an hour.
 - Came earlier
 - Can't think of any.
 - Cheaper costs
 - Cheaper, come to the transit on time.
 - Covered bus stop
 - Definately later service and Sunday routes.
 - Dependability. Making sure buses are running their routes on time.
 - Don't know
 - Drivers not breaking and starting so hard and fast. You get whiplash. You pay for public legal whiplash and you can't sue, ha ha.
 - Evening and Sunday service
 - Ever Thurs good.
 - Every 1/2 hour
 - Every 1/2 hour service
 - Every half hour service
 - Everything is good.

- Fine how it is now.
- For at stops drivers look more to see if their is anyone.
- Fred not ___ us and us kids. Fred is mean (Fred afternoon Rt. 5).
- Frequent service
- Get rid of the 1/2 lay over at the Mall between Fruita & Patterson. It takes me a long time to get to and from work.
- Get rid of transfer points and have more buses.
- Getting there on time.
- Have drivers pull closer to curb for elderly and disabled.
- Have the buses run on Sundays and later at night.
- Have the shocks checked in the small buses on a regular basis.
- Have the times posted at the stops.
- Having sheltered bus stops where we need them; the most frequently used.
- Having the drivers let us on the bus immediately at transfer points.
- I believe everything is fine the way it is now.
- I can't think of any.
- I can't think of any at this time.
- I can't think of anything.
- I think the travel is ok and already easy.
- I think there should be some more stops, closer to all the schools, and bigger buses for same routes.
- I think they should run longer.
- If I had a car.
- If I had a car, but I don't have one.
- If it didn't take so long to go from Point 'A' to Point 'B'.
- If it would run later and ran on Sundays.
- If Santee wouldn't leave us standing outside while he is bull\$*^!ing on cold mornings.
- If the bus came by every 30 minutes
- If the bus ran later at night.
- If the bus ran till 11pm.
- If the bus would run later in the evening.
- If the buses ran later.
- If the buses were bigger, as in more seats.
- Instead of every hour, a stop every half-hour.
- Instead one hour wait, 30 min would be better.
- It would help if buses stayed a Transfer point a little longer.
- It would make it easier if the buses ran more often than every hour, as well as if they ran later because of the time it takes to get from GJ to Fruita and when classes let out.
- It's ok.
- It's ok now.
- Just run till 9:00 or 10:00, because that's when people are getting off work.
- Larger buses
- Late night rides from work and Sundays.
- Later schedules
- Later service at night.
- Later service instead of 6pm. Service on Sundays.
- Later transportation for those who work late.
- Later travel
- Less noise on the bus.
- Longer length in transfers.

- Longer transfer slips (time).
- Lower price for rides.
- Make Fruita route more streamlined. It winds around middle and elementary schools too much. I would like to see a Fruita downtown stop before winding around the country.
- Make sure all bus stops are marked to make it easier to find.
- Make the routes easier to understand.
- Make routes every 15-20 mins. Apart.
- More buses
- More buses
- More buses
- More buses
- More buses
- More buses in town.
- More buses more often.
- More comfortable bus stops (shelters) and schedules at all bus stops.
- More convenient stops along routes.
- More direct routes
- More frequent and more routes.
- More frequent service
- More frequent service
- More frequent service
- More frequent service and service out to the Redlands. Also Sunday service would be a big improvement.
- More frequent service every 1/2 hour.
- More frequent service for the Palisades route.
- More frequent stops
- More frequent stops.
- More hours
- More often
- More often
- More places to buy passes.
- More places, more times, every 1/2 hour, not hour.
- More routes
- More routes and areas served, greater frequency, later service.
- More seating capacity.
- More seats on the bus.
- More service
- More service to Palisades High School.
- More shelters at stops.
- More shelters at stops 32 & D 1/4 stop needs shelter.
- More space, more frequent routes.
- More stops
- More stops
- More stops
- More stops between 28 1/2 and 27 1/2.
- More than one bus an hour.
- Moving bus stops to where it used to be.
- Music
- Music

- n/a
 - New drivers and more stops
 - Night routes
 - None, I'm good where I live and where I work.
 - None that I know right now. Bus stops near my house for 4 diff routes. It goes where I need to go.
 - Not sure, just started using service.
 - Nothing
 - Nothing except above.
 - Nothing it's fine the way it is.
 - Nothing really, keep the buses on schedule.
 - People who get off work at 9pm have problems and others who have to work on Sundays.
 - Post time on bus stop.
 - Provide a Fruita Circular only in addition to a GJ/Fruita Transit.
 - Put porta pottys at the transfer points.
 - Put the time and route number on the bus stop signs.
 - Routes going every 30 mins v. one hour.
 - Running on schedule.
 - Runs on the 1/2 hour.
 - Schedules posted on each bus.
 - Start 1/2 hour pickups twice an hour.
 - Sunday routes and 24/7 service.
 - Sunday Service
 - Sunday Service
 - Sunday Service
 - Sunday service and earlier and later routes for work.
 - Sunday service, later hours.
 - Sundays
 - Sundays and later for a ride home.
 - That the bus could run more often and longer so that I can do more things and get better working hours.
 - The above
 - The above
 - The buses could stay at transfer points a little longer.
 - The GVT should go till later otherwise its difficult when I have to work late hours.
 - The times that the bus comes posted at the stop.
 - To know exactly where and when it stops in Jct.
 - Sunday Service
 - Very comfortable with service.
 - When it comes to economy, there is not much else to do.
14. I would ride more often if:
- A stop at R-5 high school coming from the mall.
 - All of the GVT's has a stop coord.
 - Bus fair was cheaper.
 - Bus is good as it is. Thanks to GVT.
 - Cost for Senior Citizens was less than a \$1.00. More frequent service and more areas served.
 - Every 30 minutes.
 - Everyone was nice like Debbi.
 - Fred was taken care of.
 - Friends would come with me on the bus instead of them driving.

- Full Bar
- Had every half-hour service.
- I could depend on them more. Can't really depend on them to be on time.
- I could get on a bus close to home and not have to schedule a dial-a-ride pick up.
- I could ride it home from work. Not late enough route.
- I could use it to get home from work. I work till 10pm or 11pm.
- I didn't have other options.
- I didn't miss it at the mixed up stops at the Jct. Where are all the stops?
- I didn't work so many hours.
- I had more days at work.
- I had more places to go.
- I had more places to go.
- I had more reasons to ride.
- I had to.
- I had to.
- I have to work more.
- I like how it is.
- I needed it.
- I needed to go more places.
- I needed to.
- I needed to.
- I ride 6x a week at least, but later service and Sundays would help me.
- I ride as much as possible.
- I ride bus cause I have to.
- I ride it regularly.
- I ride the bus daily but Sundays and Mondays.
- I would love it if the bus ran just a little bit later in the afternoon.
- I would ride more often if it made improvements stated in #12.
- I would ride more often if the changes were made stated in #12.
- If I had the time.
- If it came more often.
- If it offers Sunday service.
- if it ran later at night.
- If it ran later at night, Radio on 93.1, If it was faster.
- If it ran more.
- If it ran on Sundays. I ride it everyday to work.
- If it was more frequent.
- If the bus stopped at GMMS before the transfer spot.
- If the buses ran every 30 minutes.
- If the buses ran more often to allow me to do things between classes.
- If the price went down.
- If there were more stops
- If there weren't ICP People on the bus.
- If they ran later.
- if we could eat and drink on the buses.
- If we could stop at GMMS before the transfer point.
- I'm late for school.
- It came at more convenient.
- It came by more frequently.

- It come sooner.
- It cost less.
- It had Sunday service and later service at night 7 days/week til 8pm or 9pm.
- It it took less time to get to places.
- It made the improvements suggested above.
- It ran 7 days.
- It ran at night.
- It ran at night.
- It ran every 1/2 hour.
- It ran every 1/2 hour.
- It ran every 15 mins.
- It ran every 20 mins.
- It ran later.
- It ran later.
- It ran later and on Sundays
- It ran later at night, especially on weekends.
- It ran more often.
- It ran on Sunday.
- It ran on Sunday and all night.
- It ran on Sundays.
- It ran on Sunday's and later times.
- It ran on Sundays on later times.
- It ran Sunday and later in the day.
- It ran till 11pm.
- It ride Sunday.
- It was available later in the evening and Sundays.
- It was available more often.
- It was easier to exchange to.
- It was less than a dollar.
- It was more accessible.
- It was more convenient.
- It was more efficient.
- It was running later and on Sundays.
- It wasn't so expensive.
- It went later.
- It went up into the residential area on 29 Road in Orchard Mesa.
- It were closer and I did not have kids.
- It will get to the main places faster like mall, courthouse, Clifton T.S., hospital.
- It's fine the way it is.
- Late night services.
- Later night service.
- Later night service, Sunday Service.
- Later routes.
- Later runs.
- Later service at night and Sunday service.
- Later service in evening. Would ride on Sundays if I could get to church on one.
- Later service, Sunday service.
- Later time in p.m.
- Less money.

- Less sicko people.
- Longer hours.
- More buses.
- More frequent.
- More frequent service and more areas
- More stops in Redlands.
- No improvements needed.
- No stops were ever skipped.
- None
- Not sure.
- Nothing
- Nothing. I like you guys.
- Ran later than 9:00 p.m.
- Ran more often and longer hours.
- Ran on Sundays and more stops and more buses.
- Same
- same
- Same as above
- same as above
- Santee is a psycho; he leaves the door open on cold mornings.
- See #12
- Sunday Service
- Sunday service
- Sunday service later hours.
- Sunday Service run until 10pm x7 days.
- Sundays
- Sundays & later service times.
- The above
- The bus would come more then once every hour because with what little free time I have to run errands I can't do them as easily or at all.
- The service was better.
- The staff (most of them) are great.
- The way it is.
- There was a bus in the Redlands area.
- There was a stop at B1/2 and 29 Rd. on the way to O.M. instead of on the way back.
- There was a stop closer to my home.
- There was a stop closer to my house and if it was faster and if the bike rack could hold more than 2 bikes.
- There was a stop closer to my residence. I'm moving soon anyways.
- There was later and more frequent buses.
- There was more room or more seats.
- There was Sunday service.
- There wasn't so much hoodlums and people who talk crap.
- There were bigger, less crowded buses.
- There were later service and Sunday routes.
- There were more buses.
- There were more direct routes without transfers, although I have not studied the routes to any great degree.
- There were more frequent routes in the evening 5:00-6:30p.m.

- There were more stops by the Glacier Ice Arena.
- They can
- They drove later.
- They ran later.
- They ran later at night.
- They ran longer and ran on Sundays.
- They ran on Sundays at night.
- They stay later like 11:30 at night. It would help me out and other people.
- They went more places and more frequency.
- They went more places. Have a stop at the Ice Rink.
- To get where I'm going much faster.
- Took less time.
- Transfer from cross streets and not have to go to transfer point.
- We weren't late all the time.
- Went to Loma.
- You had snacks.

15. Other comments:

- Be able to drink water with plastic bottles and caps.
- Better communication on one-day passes - have them not punched. Sometimes they won't take if not punched. If you just got, if its not punched, not be for that day.
- Better training for drivers. Have had unpunched day pass taken and told they're invalid. Stranded us at the transfer points.
- Do away with transfer points and criss-cross the routes.
- Don't change the routes any more.
- Everything else is good.
- Fix it. Thanks.
- For bus service and driving are ??
- Get more area.
- Great friendly service. Doing an awesome job.
- Great job Brittany.
- GVT is a great service. I'm glad Grand Junction has it.
- Have a good day.
- Have drivers and other GVT personnel control rowdy kids better on buses and at stops.
- I am glad that we have GVT Transit service.
- I am very grateful for GVT. Most drivers are polite and friendly.
- I appreciate the GVT.
- I do appreciate the bus service. It is very helpful.
- I hope that GVT is really planning to make changes. It would make it better.
- I just moved there a week ago. The bus is a life saver.
- I like drivers' courtesy.
- I like the bus drivers.
- I like the bus so much and the driving.
- I love riding the GVT as it is. The GVT gets me where I need to go.
- I love riding the GVT. The drivers are very nice.
- I love the buses.
- I love the respect and kindness drivers show and their knowledge of the routes.
- I love this Bus!
- I only use Route 6 and the drivers are very friendly and make you feel comfortable using this service.

- I really appreciate the bus drivers because they make me comfortable to ride the bus.
- I ride the No. 5 and not only are the drivers efficient, they're also very polite and helpful.
- I think the bus system has improved every year.
- I think the fares for riding the bus are great, even for buying a pass for District 51.
- I think their service is outstanding. They're very persistent on their runs. Their quality of work is perfect. Keep it up.
- I think these two improvements are vital to a better GVT. Too many people work late at the mall who ride the GVT. I would gladly pay a little more for the services.
- I use GVT daily for work. I also use them on Sat. for recreation, but I would like to see a Sunday bus for us families that go to church.
- I works for me.
- I'm disabled and have limited income.
- I'm tired of dealing with the drunks on #9.
- It would be nice if we didn't have to stand outside in the winter at the transfer.
- It's an awesome way for transportation for those who need it.
- Just need later time.
- Laidlaw really messed this service up. It sucks now, but have to take it.
- Later service would be a convenience.
- More routes in Fruita; better advertisement.
- More trash cans need to be available at the bus stops. The cans that are there now need to be emptied more often.
- Need more stops and faster service.
- Need night and Sunday service.
- Needs to run twice an hour, Sundays, and later at night.
- One bus driver is very polite, drives smooth.
- Overall GVT fits my purpose of need.
- People need to watch their mouths (kids).
- People not vandalizing buses cutting holes and writing on buses.
- Perhaps add capacity for more bikes than two. I am really glad to have this service. Keep up good job. Good customer service. Good buses.
- Put the time and route number on the bus stop signs.
- Routes should run every 1/2 hour instead of every hour.
- Rt. 7's bus drivers are nice.
- Run Sundays and stay later.
- Santee doesn't have a courtesy toward his passengers and makes us freeze.
- Senior citizen discounts.
- Some drivers are really rude.
- Some of the drivers need to learn how to smile--I don't like working either, but I do it with a smile.
- Sunday - late night.
- Sunday services could be every two hours for now; a closer stop at VA going East.
- Thank you for making this service available to us.
- Thank you GVT.
- Thank you.
- Thank you.
- Thank you.
- Thanks for my rides to school.
- Thanks for providing this service.
- Thanks for the service, extremely helpful for those of us without a car or license. I also really like the newer buses.

- The above.
- The arrangement with St. Mary's Hospital for their employees and volunteers to ride GVT is excellent.
*Great drivers always - Thanks.
- The bus drivers are real nice people.
- The bus drivers are really helpful.
- The bus drivers are really nice and helpful.
- The bus is great transportation for me the way it is.
- The GVT drivers are amazing.
- The GVT is pretty good if you know how to or when to use the bus, but I still think there is room for improvement.
- The new buses are a lot nicer. Thanks.
- The red flashes are great. Keep those. My 1st time riding the bus and its a great service. Most of the drivers could be more friendly. Buses are very clean. Drivers overall do a great job.
- The teenager conversations are extremely gay.
- There should be personal hygiene regulations for people riding the bus.
- They need service on Sunday and Stay later.
- They should give service on Sundays because a lot of people I know that ride the bus have to work on Sundays. We struggle finding a ride.
- Tina on the morning Palisade bus route is the best driver. She is awesome!! Very polite too.
- When my car is running again, I'll still use GVT and save weekly to make my income cover living expenses.
- Without the GVT, I wouldn't have a job.
- Would like another stop going to 34 & South.
- You guys do a good job.
- Your GVT bus drivers are great, and do their jobs, amazingly.