

Appendix G: Telephone Survey Responses



Appendix G

5. In this next section, I am going to ask you about service characteristics that may or may not influence your decision to use public transportation. How important would each characteristic be. I am going to ask you to rate each of the characteristics from

4 = Not important

3 = Somewhat important

2 = Very important

1 = Extremely important

Other (please specify) _____

1. Wouldn't work for grocery shopping but would be good for medical purposes.
2. Where you would be picked up.
3. When they hire, make sure it's the right person.
4. Wheelchair access.
5. Watching price of gas.
6. Vanpool or such to the airport in Hamilton/Missoula, must have services such as bus services and public transportation for everyone.
7. Trains.
8. Train type service.
9. Train that ran where I live, that would be what I would like to see, I live next to railroad tracks-USE IT!
10. Train service through the valley.
11. Train service.
12. Train- eliminate half the traffic, utilize it!
13. Train.
14. Town to town - keep same route.
15. Timeliness of buses.
16. Timeliness.
17. There are already train tracks, why not use the trains?
18. The place it stopped in town.
19. The liability insurance.
20. The fare.
21. The cost and how far out would it go.
22. The cost.
23. The cost.
24. The cost.
25. Storage of purchases.
26. Storage for shopping.
27. Something between bus and ambulance transportation.
28. Someone who knows how to drive.
29. Service until 2a.m.
30. Service to the airport on a regular basis.

31. Service for after bars are closed.
32. Service by train/rail.
33. Service by commuter train.
34. Select service for the elderly.
35. Seatbelts.
36. Safety for younger children to ride alone.
37. Safety (driver and bus) + air con. And heaters.
38. Safety courtesy.
39. Safety.
40. Safe ride program.
41. Safe drivers.
42. Safe bus driver.
43. Safe.
44. Run on time.
45. Ride cards (no exact change).
46. Reasonable interconnection to other buses in Missoula.
47. Reasonably priced.
48. Reliable and courteous drivers.
49. Reliability.
50. Reasonable price.
51. Reasonable cost to use the service.
52. Reasonable cost.
53. Railroad or subway would be great.
54. Rail transportation.
55. Rail service.
56. Pricing.
57. Prices of gas, comfort.
58. Prices.
59. Prefer train.
60. Pleasant drivers.
61. Pets be allowed.
62. Personal safety.
63. Non-smoking.
64. No, really recommend, Stevi and Hamilton to Missoula.
65. No, it would help alot of people.
66. No smoking, well lighted in area that I'm getting dropped off at.
67. No smoking.
68. No smoking.
69. Needs to work with the inner city network.
70. Needs to coincide within the inner city system.
71. Moving back to the city.
72. Maintenance of public transportation vehicles.
73. Look at European system because it is reliable there.
74. Locations of stops.
75. Locations in Missoula- of the stops.
76. Location- centralized location, dropoff points.
77. Light rails.
78. Light rail line between Hamilton and Missoula seems like it would be a doable thing because the track is already there.
79. Light rail.

80. Late night service.
81. Knowing when scheduling is.
82. Just the idea of having train service out of Missoula.
83. I've been driving myself for a very long time so it would be hard to change.
84. It would nice for the kids to visit there friends in Missoula.
85. It would be nice to be able to take pets on the bus.
86. Implement the railroad.
87. I'll look for a job with it if it happens.
88. If the max capacity of the bus was met (65% or more) and three round-trips to Missoula.
89. If rail transportation to and from airport and cultural events in Missoula.
90. If it's efficient and doesn't contribute to more carbon dioxide into the air.
91. If I were handicapped.
92. I think we should have a train service – there is a train track that goes through the center of town.
93. How comfortable the ride is.
94. Having park-and-ride and leave car there and catch a bus.
95. Handicapped accessibility.
96. Handicap accessible, bike rack.
97. Handicap accessibility.
98. Good prices.
99. Good drivers.
100. Good connecting services when you get dropped off--or train from Hamilton to Missoula.
101. Give rides to commuters and take traffic off highways.
102. Getting to Missoula is okay but getting around Missoula is hard to do.
103. Getting the 4-lane highway done, hour or less from Hamilton to Missoula on buses.
104. Free.
105. Flexibility of service around Missoula (to or close to the stores).
106. Expense.
107. Environmentally safe buses.
108. Emergency service home or hospital.
109. Different means other than the highway. Trains?
110. Development of rails and other alternatives to highway.
111. Destination.
112. Depends on how much transportation is in Missoula, from doctor to other places...that would be a problem.
113. Courteous drivers.
114. Credible certified drivers.
115. Courtesy of the drivers.
116. Costs.
117. Cost; low cost.
118. Cost, timely travel.
119. Cost- payment plan.
120. Cost of the service.
121. Cost of service.
122. Cost.
123. Convenience.
124. Convenience, reliability and cost.

125. Convenience and not having to drive.
126. Construction.
127. Clientele.
128. Child safety belts.
129. Cheap transportation for people without cars who live in town.
130. Cabs.
131. Bike rack on bus.
132. Availability.
133. Availability.
134. Arlee and Polson- make it 4-lane and straighten it out.
135. Alternative fuels safety.
136. Alternative fuel.
137. Airport service.
138. Age, don't need a work vehicle.
139. Age range that could ride by themselves.
140. Accessibility.
141. Access to elderly and handicap.
142. Ability to have luggage.
143. Ability to drive as I get older.
144. Ability to carry packages on bus.
145. A train would be fine.
146. A train from Hamilton to Missoula.
147. A lot of stops in Missoula.
148. A competent driver.
149. 24 HOURS from Missoula to Lolo.

3c. What is your PRIMARY purpose for traveling to Missoula? Other (please specify)?

1. Watching grandkids and some of each.
2. Travels through Missoula.
3. To go to Missoula airport.
4. The airport.
5. Taking people to airport.
6. Taking care of aunt.
7. Social shopping.
8. Showing rental.
9. School activities.
10. Running errands.
11. Run errands.
12. Picking up child.
13. Pick up supplies for work.
14. Pay bills.
15. Pay bills.
16. Medical and shopping combined.
17. Lessons.
18. Going to airport to catch a plane.
19. Get family member.
20. Family in Missoula.
21. Everything.

22. Errands.
23. Church.
24. Airport.

3d. What is YOUR MOST OFTEN used mode of transportation to travel to and from Missoula? Other (Please name):

1. Senior bus.
2. Medicab.
3. It depends on the situation.

4c. What is your primary purpose for traveling to [community named in response]? Other (please specify)?

1. Veterinary.
2. Usually passing through.
3. To get mail.
4. Sports.
5. Personal.
6. Own a house down there.
7. Meetings.
8. Mail.
9. Kids/school.
10. Kids sports.
11. Kids sports.
12. Kids in school.
13. Hang out with friends, it's where I live.
14. Gov't things.
15. For church.
16. Family.
17. Family.
18. Family.
19. Family.
20. Family.
21. Exercise/workout.
22. Education.
23. Different things.
24. Deliver parts or something else.
25. Day care.
26. Church.
27. Church.
28. Church.
29. Church.
30. Check on elderly mother.
31. Check mail.
32. Banking.
33. Bank and store.

4d. What is your most often used mode of transportation to travel to and from [community named in response]? Other (please specify)?

1. Senior citizen bus.

2. Motorcycle.
3. Golf cart.
4. Fly.
5. Car rental.