

# Appendix F: Curb-to-Curb Comments

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## CHEYENNE CURB-TO-CURB SURVEY COMMENTS

### SUGGESTIONS:

- Better scheduling for more timely pickups
- Be on time
- More frequency of trading out buses - new buses.
- Get new buses
- Nothing
- Keep the flag down program! Add service to both sides of the street.

### COMMENTS:

- Some drivers could be more courteous.
- I was told I would only be charged one punch and most drivers punch it twice.
- I think it's great!
- It's good to me right now.
- My doctor has filled out paperwork for my handicap and I am still paying \$3 instead of \$2.
- I get off work at 11pm and would like the bus to run later.
- Buses need A/C in summer. -more frequent hourly: every 15-20 min. - run later hours. - bus employees are all very nice.
- Would like consistency in driver training. New drivers won't stop on Dell Range to pick up/drop off at assisted living. For example, one driver may drop off in bad weather and driver on the next shift may not stop to pick up because they are told not to stop on Dell Range.
- They do a great job!
- Bus driver is really friendly.
- I would like to see a stop at the new library.