

Appendix B: Interview Questions



Appendix B

1. For what purpose do you use the service?

- Work
- Doctor
- Shopping
- Social/Visiting
- Before / After School

2. What should be the hours of operation?

3. Does the service operate early or late enough?

- Yes

- No

3a. Should we add hours in the morning or evening

4. What do think should be the days of operation?

5. To what cities and communities should the bus go?

- Cities

- Communities

6. How do you rate the present bus service?

(on the scale of 1 (best) to 5 (worst))

- Timeliness
- Cleanliness
- Drivers Courtesy
- Fares
- Reliability
- Overall Service Quality

7. How much would you be willing to pay?

	\$0.75
	\$1.00
	\$1.25
	\$1.50

more than \$1.75 or more

8. Do you have a Driver's License?

-Yes

-No

9. Do you have a Vehicle available?