

# Appendix A: Public Comments

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## Eagle Transit TDP Update

### November 3, 2005 - Comment Cards

- ◆ I need a ride during the winter - mostly. But I have to be on the bus before 9 a.m.
- ◆ Advertise - public service (do not pay). Try KUFM in addition to “run of the mill” commercial stations!
- ◆ Longer hours in the afternoon so that we can run to the ninth valley senior citizens matinees.
- ◆ Biggest problem - people only think this service is for seniors and too short of hours. What is the distance the bus will go to pick up.
- ◆ Please be more reliable because did not get picked up yesterday. Student - CKSS picked up at 7:30 a.m. Did not show. 2<sup>nd</sup> Ave/Wyoming. Classes out at :50 after hour. Bus stops at :40 after so she misses it. Uses student pass. Friend told marketing. Found out through friend. Bike racks.
- ◆ The Canyon area is a high need area – single parents on assistance, disabled vets and seniors. Some don't have transportation for jobs. I think that many believe the service is for elderly only. I would like to distribute posters and fliers - Lori Kaml - 387-5281. \$1.00 per ride; ctry dial-a-ride; 3 days ahead; 1 day a week.
- ◆ Call 24 hours in advance for rides. Plan rides to Kalispell for shopping. Need doctor appointments to Whitefish doctors. 10:25 pick-up at Teakettle Vista.
- ◆ Later in the day service!
- ◆ Longer hours!!
- ◆ Additional hours in Col. Falls, i.e., include Hungry Horse (Canyon) and Martin City. Designate Col. Falls area (5 mi?) radius. Publicize not only for seniors and disabled. No cut in days served. Publicize N.V. Hospital Co-op. Urge KBMC and Summit to contribute and sponsor. More P.R. for senior apartments usage. Possible cards for Dial-a-Ride with phone number. Check American Disability Act/federal law. Gladys Shay, Col. Falls, 892-5070.
- ◆ 3 miles from home; 88 year to drive.
- ◆ Can Eagle Transit get a close rapport with hospitals and doctor offices to get folks who need transportation to get in contact with your help.
- ◆ Longer hours; good pay for drivers; C. Falls and H. Horse should not always be at the bottom of the list for priorities.
- ◆ Regular time stops at senior housing.
- ◆ Sounds like a big mess to me. Sounds like a Bush mess to me. Before you move to the hicks, you better know how you can get from point A to B.
- ◆ Eagle Transit is definitely a necessity! It is important that transportation is available to those who need it. It helps to know this IS available. Dorothy C.

- ◆ Most people's doctors are out of Columbia Falls. They are either in Whitefish or Kalispell and we certainly don't have department stores here. We need transit out of Columbia Falls to where we have to go and a reasonable time period to do our shopping in. Florence Herron
- ◆ We need service in Col. Falls particularly for local doctor and dentist and our activities that are held daily need transportation to and from. As of now they can't participate as bus leaves in middle of activities. M. Lucas.
- ◆ We need all services covered in Col. Falls. Need later hours in the afternoon. M. Trodick.
- ◆ Eagle Transit is needed very much in the Col. Falls community now and even more in the future when all our 70-year-olds get older. More days and hours. Nina LaSueur.
- ◆ Trip from Whitefish to FVCC between 9 a.m.
- ◆ Thank you for your open style and availability for this public comment in Whitefish. My daughter (4 yrs.) And I are residents and homeowners in Whitefish. I would use bus services between Whitefish and Big Mountain in the summer and between Whitefish and Glacier Park in summer and winter. I currently use the Snowbus daily when it is running. I would like to see more public transit and fewer cars on the roads. Thanks Sabine Altieri, 862-0317. [sabinealtieri@yahoo.com](mailto:sabinealtieri@yahoo.com)

#### **December 1, 2005 - Comment Cards**

- ◆ The transit system should continue as is plus add more routes. Whitefish should not be cut.
- ◆ Mary Wardle, blind, 85 years old, living in Village Green needs transport to store 2-3 times a week. (756-6766)
- ◆ I live in lower valley and I would like to ride a couple times a week and I would go as far as Hoopers. Family member relocated to Billings so she could use public transportation.
- ◆ More service to Whitefish, between Whitefish and Kalispell.