

# Appendix Q: Community Survey Comments

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## Question 18. What are your additional unmet transportation needs?

1. Cost effective transportation to work - Gas costs too much!!!
2. Blind, need to be let off in a safe area near stores; the far edge of a parking lot doesn't cut it; parking lots are large and one may not know the direction to the store.
3. macular degeneration=legal blindness. No bus service anywhere near our area in SW Columbia--nearest stop is 2 miles away from Fairview Av/Chapel Hill Rd. I can walk several miles, but many cannot.
4. My individual needs are as an alternative to personal vehicle use, especially when my vehicle is out of commission or I need to travel to other areas in the state. The greater need I have is for my family members. My mother is 83, lives with me and does not drive. Although she uses current public transit as much as possible (OATS, SIL, Paratransit)as well as friends and neighbors, there are still a number of places and or times she needs to travel that these sources are unavailable. For example when she needs to go to the doctor and her appointment does not coincide with OATS or SIL appointment days or when her appointment time is at a high demand time and Paratransit cannot provide her a ride because we live outside the ADA required distance and that puts her low on the ride priority list. My domestic partner is 59 and is quadriplegic. He does not like to use current public transit options because it is typically non-user friendly for his service dog and the van rides are very rough. He has his own van but is decreasingly unable to use independently it because of increasing physical limitations and/or vehicle malfunctions as the vehicle ages. For example, the ramp on the minivan malfunctions and will not let down resulting in his being trapped in the van.
5. I do not use public transportation. However, I do feel there is a need for public transportation in some areas of our city. However, I see too many empty buses (or just one or two people on a large busy) running around town. I believe the system could be more cost effective. I see buses in the south part of town on a regular basis that are empty.Solution: Have a bus service where it is really need, and then subsidece Cabs to transport people to areas that do no need a bus system. Thank you, Don Welter 515 Defoe Dr.Columbia, Mo. 65203573-445-0802
6. I'm quadriplegic, use a power wheelchair and have a service dog that travels with me wherever I go.
7. Current disability
8. N/A
9. Inter-city transportation (i.e. public/commuter transportation from Columbia to Jefferson City and back)
10. Commuter shuttle service between Columbia and Jefferson City
11. My public transportation needs surround my commute from Columbia to Jefferson City for employment. Otherwise I don't truly feel the need for public service. I know many folks who commute to/from Columbia-Jefferson City Monday through Friday. You have major employers and major government entities that it is no surprise that there is major

commuting on Rt 63....I'd like to see a partnership between the City governments of Columbia and Jefferson City to address the need for public, affordable, environmentally sound transportation to/from these two cities. It wouldn't be that hard to create. And there should be a stop in Ashland.

12. I personally do not need public transportation. However, I know of many who do not drive and need transportation. Those with dementia need transportation that will wait for them to take them home.
13. There is no public transportation between my home and work, so this survey does not apply.
14. Service to Scott Blvd and Jeff City
15. Need benches at ALL bus stops!
16. nights and Sundays
17. My use would depend on pricing
18. weekday evening service and all day Sunday
19. Service between Columbia and Hallsville, Centralia, Ashland-Columbia route
20. If the stops were covered and the hours were longer, you would get a lot more support.
21. wheelchair accessibility
22. Sometimes the bus is full. I would like to see a Centralia-Columbia bus route.
23. Need wheelchair lift
24. Need service from Centralia to Columbia.
25. There is no service near my home on St. Christopher... too difficult to use system.
26. Need much more evening service.
27. Sunday and night service would be a good start.
28. Bus service not available on New Haven Rd. Buses need to stop more frequently.
29. Please add Sunday, evening service.
30. A pedestrian crossing at Perche Creek
31. I would like Sunday service.
32. I would like transportation to church on Sunday.
33. I would like transportation to AC exit and Grindstone Blvd.
34. I would like Sunday service to church and earlier Saturday buses
35. In order to get to my job by 9am, I have to catch a 7am bus! More options would be nice.
36. Bus stops are too far away for me to walk to due to my health problems.
37. Mainly use paratransit because bus stop is so far from home.
38. Current disability
39. Current disability.
40. Lack of concentration and some memory loss, focusing
41. Current disability, health concerns. All of Columbia, Brown Station Rd to city limits.
42. Temporary disability.
43. airport service
44. If public transportation was available in my area, I would use it to commute to work.
45. bike lanes throughout community
46. Need more bike lanes and paths.
47. more bike lanes and sidewalks would be nice.
48. Blind
49. blind
50. I am blind and need to rely on others. Taxis are too expensive.

51. blind
52. Night service would be helpful to many people, including seniors that struggle with night driving.
53. I would like to see bus service to the industrial area, like the Oscar plant.
54. evening, weekend, and service to nearby cities would be very popular Bus shelters are very needed for any legitimate service.
55. As it is now, I have to walk way too much to use the bus system.
56. I can't afford the bus.
57. I have a mental disability that makes it hard for me to understand the bus schedule.
58. I will always support the bus system but I don't have much money.
59. Sunday and evening service.
60. Sunday and holiday service
61. Panic attacks, can't drive distances along; bad night vision.
62. Night and Sunday transportation
63. night transportation
64. blind
65. Don't like to drive in snow -- bad weather.
66. poor eyesight
67. increased service in Forum, chapel hill, Fairview, and Broadway areas.
68. epileptic; struggle to find rides to church services and events
69. Buses should operate at night.
70. I currently live 1 mi from a bus stop, so extended service would be cool.
71. Service needs to extend out to the country, even if only to a park & ride
72. There are currently no convenient public transportation options in my area.
73. Sunday and better north-south routes
74. Current disability - housebound for health problems.
75. Social reasons.
76. Need someone with me to help.
77. I am in a wheelchair & hard to get rides to Tipton to visit my Dad & haven't been able to visit my half sister that lives in Festus in 2 1/2 to 3 years. She is mentally challenged & at times when I talk to her on the phone she cries because I can't come visit her. She lives in a facility where she is monitored by staff.
78. More weekend transportation for fun stuff.
79. Health concerns
80. In a wheelchair
81. Disability
82. Safety concerns mainly
83. I live outside the city limits and so do not use public transportation.
84. Need easier access to maps and schedules
85. Unable to go to the mall because it stops so far from the doors -- heart disease prevents a lot of walking.
86. Bus does not come by my house - 5 miles E of town
87. I need to be at work before 6 am; Round-trip prices would be better
88. Disability, wheelchair user

89. I cannot drive due to history of head injury
90. Distance to bus stop currently 0.5 miles from home
91. I live 15 miles outside of Columbia.
92. Don't understand system / availability
93. Until standard of living is improved in the US overall, public transportation must remain.
94. published schedule periodically
95. Not available in my city of residence or between my residence and my workplace.
96. I transport two children to different destinations in addition to transporting myself to/from work, making public transportation inconvenient for me.
97. None available in my area I would ride to save gas & resources
98. Cost of fuel
99. I get off work at 11 pm
100. health concerns
101. Can't use city buses I usually pay someone with handicapped van to take me if I can find someone I can not sit outside in cold or heat - causes a great deal of pain
102. Current disability, health,
103. disability - difficulty walking - severe asthma
104. package transportation
105. Disability
106. health concerns
107. No Sunday service, Stuck in town - can't venture out for recreation or medical reasons. Big yes to service every hour, every half-hour, & weekends
108. I still have my drivers license but I choose not to drive.
109. Health concerns
110. Age and health concerns
111. Hard to maintain my own transportation - if I had public transportation, I could work in Columbia and be affordable.
112. My son could use public transportation - he lost his license
113. 3 kids, different schools, I work 3rd shift, wife at home with infant. Kids need transportation to and from school during cold/bad weather in city limits.
114. Disability Can't afford it now with new changes. Now all I have is a neighbor. I cannot ride city bus because of weather, walking, steps, use a walker. Had 5 doctors notes & still Para-transit says no. I see people walk up & down those steps. They sure must be favorites!
115. current disability
116. use a cane; cannot walk distance of one block used Para-transit for 10 wks after a surgery as I could not drive
117. Don't drive at night on the Interstate
118. medical concerns -- limited mobility & use of cane
119. Need to be picked up at home & returned there.
120. unable to walk, taxi transportation is best idea
121. Mostly health
122. I have a hard time walking & getting into buses
123. health problems - need ride home from here
124. Need to go to the store on Sundays
125. I would take the bus to save on gasoline but it doesn't come near my home.

126. health concerns
127. Health concerns
128. A bus live out where I live
129. Health/Shopping
130. no transportation in Patherville(?) & Scott Blvd areas
131. health problems, getting to work if car breaks down
132. bad weather
133. Bus is not convenient.
134. disability
135. No service in my area
136. health concerns
137. When weather is bad
138. Bus does not go to my home area (Mesa Dr. off Scott Blvd)
139. health concerns
140. I drive currently but have a friend that uses public transportation.
141. nothing in my area
142. It would be nice to have a express bus to Harrisburg or other small taxis twice a day.
143. Visually impaired - need guide
144. current disability, health concerns
145. health concerns
146. unable to walk and sometimes have to use wheelchair. There is one who will take me and a wheelchair or a motorized wheelchair.
147. I am 83 years old, almost blind, and cannot walk very far.
148. on oxygen; use cane or walker
149. Doctor's appointments, recreation
150. need help with walking
151. Health concerns - hard of hearing
152. Walking poor - cane
153. To the hospital, medical treatments
154. current disability - health concerns
155. health concerns
156. current disability - in wheelchair
157. I am in good health
158. current disability
159. disability, doctor appointments, shopping
160. health concerns
161. money
162. health concerns
163. disability - blind
164. Don't drive at night - vision difficulties at night
165. current disability and health concerns
166. care about environment
167. COPD and vertigo
168. aged, limited mobility, rural, limited hearing
169. wheelchair bound
170. unable to travel on public transportation
171. electric chair - I am handicap

172. I live at Lenoir.
173. wheelchair very limited walker
174. Blind
175. wheelchair bound, one leg
176. health
177. current disability
178. end stage renal disease, need to be able to go where there outpatient dialysis services available.
179. disability
180. Health concerns
181. disability - feet & legs
182. disability; walking for feet; in walker
183. Disability
184. current disability
185. Current disability
186. Sometimes the Working Women and my schedule don't work out.
187. current disability and health concerns
188. waiting to get on list for heart transplant.
189. poor eyesight
190. OATS can't walk
191. I use a walker
192. health concerns
193. current medical disability; night vision limited
194. health; age
195. have no legs
196. Trouble walking - too far from present bus stop.
197. Have a power chair, need help with open door and closing it.
198. limited to ALZ, at present have beginings
199. disability - use of walker or crutches.
200. I still am able to drive.
201. to doctor and Sunday church
202. old, unsteady on feet, uses cane or walker, need assistance to/from house to seat and vice versa.
203. grocery store - not able to walk to far.
204. current disability; cannot walk nor stand

**Question 20 b.. Include any additional comments?**

1. It's about time someone did something about this!
2. I'd like to see CTS go all the way down Blue Ridge.. now I have to walk a long way to get to the bus stop.
3. The bus should run to Lemoyne Blvd. There are many people working on that side of H63, and the Lemoyne-AC intersection is a mess during rush hour.I would like to see the bus run until 8:00pm. I would use it more if it did run later.Also, more bus stops need shelters. I can't believe a bench was put in at HyVee but no shelter. What are riders supposed to do to keep their groceries from getting soggy in the rain or snow? An orbiter that runs around the periphery of the city might help. For example a bus that runs from

- the mall to Vandiver to Conley Road to Grindstone PKWY without having to transfer downtown. The bus transfers make the rides take much too long.
4. I welcome having real transportation choice to get to locations that are beyond walkable and bikable distances. Currently, available transit is so limited as to be mostly useless for my needs, such as going to work in Ashland.
  5. I feel that Columbia residents would get a lot more use out of the public transit if there were late night service available. I have talked with several people from college ages and up that would love to be able to take a bus to a party or bar and use the same bus to get back home. Most people are not able to do this because of the limited night routes. I would use the bus at least 3 times a week to get from my house to downtown if the bus ran late enough. This would also increase the safety of Columbia as it would help to cut down on the number of drunk drivers. There are several other advantages such as being able to go to twilight fest without having to park downtown. If I rode the bus there, I would have to walk back home or take a cab. Commuter lots for home football games would be nice too so that Stadium Blvd. is not lined with cars for miles. Basically I will support any tax increase or requested funding to increase Columbia's public transit.
  6. My wife is happy to drive me anywhere, but I prefer to lessen her burden and use a bus if available.
  7. I think we should increase the use of demand response options and lessen the use of fixed route systems except for the downtown/campus area where at least hourly service is needed. That would decrease the amount of time on the routes for fixed route service as well as increase available service as needed to areas other than downtown. Demand response is also more flexible and smaller vehicles are more cost effective to run than large buses that run empty or with only a few passengers. We also need to require passenger service providers to coordinate services with other providers. Whether that can be accomplished voluntarily or have to be done by ordinance or other legislative means, I don't know. It just seems that there are an awful lot of single passenger trips made to the same locations by a large number of providers that could provide the same or better, more cost efficient service through better coordination. For example, when I am waiting at either the VA hospital for my partner or Boone Hospital for my mother there are so many public transit vehicles clogging the drop off parking/driveways that you have to sit and wait for quite sometime for it to clear.
  8. the middle class has been taxed, taxed, taxed, and taxed some more! there must be another place to look for the money!!!
  9. The OATS bus serves seniors in outlying towns, but only on a weekly basis. I want to retire in Rocheport and would certainly use public transit several times a week. Public transit makes sense economically and ecologically, and enhances quality of life. I would support the expansion of the OATS system--a quantifiable success--with property taxes or with the creation of a regional TDD.
  10. I would like to access service within a reasonable - one to two hour - time frame rather than having to give 24 or more hours notice. I would also like to have reliable service that will ensure I am picked up when I request without having to make numerous calls to confirm or prompt pick up and drop off service. I would like on-line and/or 24 hour reservation options. I would like to have a central dispatch service for all public transportation - one call to schedule rather than having to call each provider.
  11. Despite double cataract surgery, I find it most difficult to drive at night. As a community activist, I belong to many organizations, serve on numerous boards and need to attend

- many meetings, often at night. Taxi service becomes very expensive. I hesitate asking individuals for rides over and over. .
12. I would be interested in seeing the public transportation system becoming more efficient before I would want to increase taxes to cover it
  13. Morning and evening rides to and from Columbia major employers would be the best transit to improve. I would take transit if there was steady, dependable rides to and from work.
  14. I feel that once a good public transportation system gets established, people will start using it. But until it is reliable, and comprehensive (goes where people need it) it won't get very much support.
  15. I have often thought that some type of public transportation between Columbia and Jefferson City would be ideal since I live in Columbia and work in Jefferson City. Especially if it was economically feasible. I car pool now to save money. However, if there was an economical form of public transportation from Columbia to Jeff City that dropped off downtown in Jeff City and at the AC commuter lot, I would be all for it.
  16. I would like to see public/commuter transportation from Columbia to Jefferson City and back
  17. Ashland is a bedroom community. There would be strong support for commuter buses between Ashland, Jeff City, and Columbia.
  18. A good public transportation city is always needed in the city.
  19. Look into a bus line between Columbia and Centralia
  20. Sales and property tax are already high enough! Keep transportation costs on people who use public transportation!!
  21. Although I don't use public transportation, I have friends who rely on it due to disability. I support it whole-heartedly.
  22. I need early morning service (<6am).
  23. I might consider using public transportation on occasion if the price was reasonable and the system was comprehensive enough to get me where I need to go.
  24. Current areas are too limited to use... service areas must increase.
  25. Fares should cover the costs.
  26. Public transit has a bad reputation for being unsafe in Columbia. I would never ride public transit until this is corrected.
  27. We hope improved transportation will be available when my wife and I are no longer able to drive.
  28. As I get older and have more difficulties driving and walking, a good public transportation system would give me more security as I live independently.
  29. Transportation should not be the responsibility of government
  30. If I ever have trouble providing my own transportation, this would be much appreciated.
  31. Centralia is a small town... maybe taxi service would be more useful.
  32. This is a needed service for many my age. If I need it in the future, it will be much appreciated.
  33. Centralia-Columbia route would be very popular to save on commuting time, costs, protect the environment, and reduce crashes.
  34. There will be a need for adequate parking in bus-loading areas.
  35. Although I don't have public transportation needs, a better, more thorough system (more routes, hours, etc) would improve employment and healthcare possibilities to the poor and immigrants without cars.

36. Inner city and edge of city residents need public transportation to job sites.
37. buses need to run at night and on Sunday
38. In our area, the mental health department provides for our needs. There is no public transportation.
39. With gas prices so high, I will be riding the bus much more if the routes are okay.
40. Buses need to run more often, run during the evening, and run on Sunday
41. I would like service on Scott Blvd south of Cherry Hill.
42. I really, really benefit from public transportation.
43. Please see attached article.
44. There are not enough routes and they do not run often enough. Please invest in these basic improvements before making cosmetic improvements. It can take 3-4 hours to get across town under the current system, with transfers.
45. A person who I could talk with to make me feel comfortable as to info about bus services.
46. I would like the busing system to be set up to come and go right in front. Thank you for having this survey.
47. I would like smaller buses.
48. This survey is a good idea but you need to furnish more cost data so respondents can make better-informed decisions.
49. The people that use it should pay for it.
50. For a city like Columbia, the current public transportation system is sufficient for students and seniors. Please do not waste tax dollars... I'd rather pay more taxes for an ice skating facility.
51. It would be cheaper and easier to have mass transit than new road and infrastructure maintenance!! Less sprawl, big box stores, people supporting their local stores = more sense community.
52. Don't do away with what we have currently!
53. I would like smaller buses.
54. Night and Sunday service is very important. Public transportation available at late hours would greatly reduce drunk driving
55. I think that a coordinated plan should include transportation to Jeff City, St. Louis, and Kansas City as well since many people with transportation needs have personal needs in those communities.
56. There is not need for public transportation in this community until we compress our citizens into the central part of the city.
57. Buses should run until at least midnight. People would ride more if they were sure they wouldn't be stranded at their destination.
58. Public transportation is needed in newly annexed parts of the county and county subdivisions.
59. Para Transit is nice but 24 hr notice is not always possible to give. How often does your child come home from school and say they need something for school but it can wait a couple days?
60. There is no need for public transportation in Centralia and outer areas of Boone County
61. Buses should run until midnight.
62. When I did not have a car I used the bus system and found it very inconvenient, particularly because it stopped running too early.
63. Child transportation for schools in town.

64. very few people in Sturgeon do not have a car and those that don't can almost always find a ride with a neighbor, friend, relative, etc.
65. I would only need service once or twice a month.
66. I am in rural Centralia. I wouldn't need any. Centralia is fairly small, a bike ride or walk will do everyone good occasionally.
67. Columbia seem large enough with a big enough commuter base to support a much better public transportation system. It would be great for students, faculty to ride public transit.
68. Although I don't need it now, I will need it more as I age. It would be a great resource for the community.
69. High school students need cheap and regular transportation within the city and to the city limits. No city bus is the reason they are unemployed.
70. Run orange south from S. Hampton to Forum Blvd to Stadium then back to bus station and run Yellow route more often for South businesses. Also possible growth of businesses on Chapel Hill Rd.
71. Those who use the service should bear the cost.
72. buses need to be on time and have expanded service areas.
73. Public transportation does not go near my home, but I know it is a necessity for others.
74. Don't need public transportation at this time, but might need in the future.
75. I am on a fixed income & after paying bills have very little money left.
76. Health concerns
77. I live at Lenoir Retirement and free transportation is provided. The help here needs transportation.
78. Do not vote in Boone County
79. I feel the bus service should resume going up into the mall for senior citizens.
80. Yes there is community support for public transportation, bu not enough.
81. For one-way transportation - I would pay \$1, children should be free. As far as community support - people are ignorant. I live near West Blvd and have 2 preschool children. I would love to use the bus more - to go to the grocery, downtown, etc.
82. My teenagers use the bus several times a week. We don't own a car for their use.
83. Please mail public transportation for an elder family member with disabilities. Thank you. T. Ireland, PO Box 7325, Columbia, MO 65215-7325
84. Public transportation does not reach our house.
85. Would use public transportation for between towns and to go to work if bus connections were convenient. I would also pay for one-way transportation depending on the way it was going. I don't know if there is public support for public transportation.
86. I think it is a shame that a city of Columbia's size has little to offer in public transportation.
87. For one-way transportation - it should be less than \$2
88. Don't believe county has large enough transit population at this time.
89. I would not use public transportation -- not a resident
90. I need a ride to and from work Mon-Fri. I currently have to pay someone to do this as the bus does not go on Old 63 South. How about a bus that goes directly from MU campus to the mall or the ARC & back without having to stop at the Wabash station?
91. I would pay \$3 or more for one-way transportation if necessary.
92. The buses should be a different color.
93. The bus comes no where near my house - need a route out by Rt B and Paris Rd.

94. I think the city bus is needed to help people get to where they need to go, it helps me because I cannot drive.
95. I would only pay \$1 for one-way transportation!
96. I do not use public transportation, but it is useful to others.
97. I might use the city bus, but it doesn't come close to my neighborhood. I'd have to walk 1/2 - 3/4 mile on a dangerous road to get to the bus stop.
98. I live by 63 and AC Exit and have no public stop.
99. Live just outside city limits -- would use it if available
100. If people live outside the city limits and they want public transportation - move! Those who live in the city shouldn't have to pay for transportation for those who choose to live in the country! I live outside city limits and do not expect to have a bus or transit pick me up so I can go shopping at the mall!
101. There should be community support for public transportation. I would be willing to support a small amount of an increase in sales or property taxes. My son used it some several years ago, but he had to walk a lot to use it - it needs to run on weekends - not be closed - during football w/e etc --
102. Don't believe that there is community support to the north.
103. Need bus on Sunday's
104. I would support higher taxes if more bike paths were incorporated into the Columbia and Boone County road system. There should be major bike paths everywhere around Columbia. SAFE BIKE PATHS (MANY)
105. I would only support higher taxes if it came out to my neighborhood.
106. Not a voter in Boone County
107. Why not buy smaller buses like those @ the airport?
108. Unable to use public transportation with current job, but would walk or bike to other services if convenient, would not use public transportation. I personally do not use public transportation; however, I do see need for medical transportation services in my job.
109. Not interested in public transportation --- I live in Callaway County anyway.
110. I would not use public transportation unless circumstances changed & required it.
111. During what hours are you in most need of transportation? All day - I use my vehicle for work.
112. Let developers pay for the cost
113. Would pay less than \$2 for inside city limits
114. Need survey's target those individuals that are in need of public transportation --- disabled, elderly, etc
115. Not a resident of Boone County
116. Because I live in county (on St. Charles Rd north of 70), there is no bus service available. I could use it occasionally for eye doctor appt or when necessary for doctor visits that requires me to have a second driver.
117. I think that an agency (either non for profit or state funded) that provides transportation to single women with children who don't have the funds to purchase or maintain a vehicle would be very helpful. I am married now, but was a single mom of four for quite a while. Most of these women don't want hand-outs, they just want to be able to do normal things like take their kids to the doctor or school functions, etc. I don't believe there is much support for public transportation (at least not as much as there probably should be.
118. I would consider taking bus to work but would also consider for other such as shopping or social if convenient. Would need to take kids to work prior to taking bus so that could

be a limitation. Ride bicycle rarely for other than pleasure, but would like to expand. Have car but would like to save gas money whenever possible. I'm surprised that the lowest option for one-way transportation is \$2 -- maybe the cost is greater than I thought. Unsure about public support. Would not support an increase in taxes outside the city limits.

119. NOT TOO MUCH TAX
120. Not needed -- would never use
121. I don't live in Boone County
122. Unsure of public support
123. Would not support an increase in property taxes
124. Service from a park-and-ride lot to work is a great idea. OUR TAXES ARE TOO HIGH ALREADY!!!I realize that the city bus drivers are on a tight schedule, but they are not very courteous or friendly drivers when it comes to sharing the road.
125. I often see the buses running & no one is in them - waste of gas & money,
126. As far as raised taxes -- it depends
127. Don't know if there's community support
128. I do not live here in Columbia - also I do not use public transportation unless it is an absolute emergency
129. Not a resident of Boone County
130. I don't use or need public transportation. I don't want to pay more tax to help other people get around. I pay enough for my own gas/insurance/car loan
131. Why are we (Columbia) buying full size buses to transport a handful of people?
132. Would love park-and-ride -- lots outside Columbia along I-70 Would pay \$3 or more for one-way service if from Callaway County
133. I would use the bus if it came out to my house & if it was safe to ride by myself. The closest bus to my home is Hyvee. If the bus would come down Chapel Hill & be able to get me to work on time & be safe, I would ride it.
134. Lots of support for public transportation Would support increase in taxes especially inside Columbia City limits 6am-9pm Regular transportation should be available to everyone. I don't drive at night but would take public transportation. 2
135. Because of advancing rheumatoid arthritis I cannot stand extreme cold or heat - causes great deal of pain. City buses are too cramped for wheelchairs
136. Only means of transportation is city bus Have no money to buy car, insurance, etc. Got old need public transportation after working all my life for next to nothing
137. Need Sunday transportation for church and shopping, mainly church services
138. I only go where I have to because the wait on the next bus is too long and wastes a lot of time. For a 1 hr doctor appt you need 3 or 4 hours at times to get there and get back. This is not good especially for people who have children they have to be home for.
139. I sure hope that there is community support for public transportation Can't afford to raise taxes more - cash flow low (I'm broke) KC Routes go 24-7 weekly from Independence Square or KC itself -- why not us with metroline to St. Louis, KC, or Centralia
140. Don't know if there is community support Higher taxes -- depends on the amount
141. Bus/Train service round trip from Columbia to Centralia would be nice!
142. There is no public transportation from Centralia -- when in Chicago, NYC, Boston, & Philadelphia I prefer to use public transportation. I don't know of any public transportation offered to me in this area. I have to get to Columbia for a shuttle to the airports, even paying non-public shuttles don't come to Centralis. As far as one-way

- transportation - it depends where to & how far as to what I am willing to pay. I would agree to an increase in taxes if it included Centralia (the transportation)
143. Most parents gone to work before school and not home from work when kids get home. A city limit bus for the kids or people who work in town would be of great help & safety during inclement weather when walking is only mode of transportation available.
  144. I live in Centralia but just outside of Boone County. One of the reasons for moving out of Boone County is because issues like this will mostly benefit Columbia and the entire county will pay for it.
  145. I have sent four letters to Para-transit from my doctors and they turned me down. I have had both knees replaced, all toe joints removed, had 2 5" steel shunts put in my feet and I have severe bronchial asthma. I can't hardly walk but people here aren't & again ride it and they have a car. WHY?
  146. Para-transit was helpful when I needed it because is door to door
  147. The hours of the day that I need transportation varies.
  148. Don't know how much community support there is. I need door-to-door transportation.
  149. at this time I don't need public transportation; my husband is still able to drive. Thank you for this information.
  150. Don't know if there is community support.
  151. That would be great I could like property taxes be higher any else would either! All I can say is it would be great to have a way to get around. Living outside of Columbia of course OATs bus comes on Mondays. It would be nice sometimes if I had a way to go places - it's hard to get to town for grocery & doctor. Lots of people say it very inconvenient to live where no transportation is. We really appreciate any kind of transportation. I hope this does work out. There are a lot of people here that don't have transportation & they could ride Oats. You pay \$5 to ride it. People that ride Oats don't live here past me. Thanks for the survey.
  152. The taxes would be to high for retired persons. My sister-in-law or my brother-in-law takes me to town when I need to. I make arrangements with my family.
  153. I would like the bus to go to the parking lot at Scott Bld & Vauter School Rd so I can get to work on the bus. Work is at Gerbes on Broadway.
  154. As long as those that are less fortunate need's are taken care of.
  155. I would like to know why the bus doesn't go all night -- people do work nights as well as day's and unless you have a car a lot of people don't have transportation to get themselves there. Why do our buses don't go out on route PP or Georgetown area?
  156. Would be willing to pay 50 cents for one-way public transportation.
  157. I would be willing to support an increase in taxes if those that are without receive the service.
  158. Great job.
  159. Great job keep it going. God Bless!
  160. A city with public transportation is an exciting city, a vibrant city. People participate and feel a part of the city more. For example: Chicago!
  161. Have permit for driving, but no license yet.
  162. There are some people who have no other way to get around
  163. Rockbridge area needs transportation to go past the high school. Should also go to the elementary school. Community has built up.
  164. Give bus drivers assistants to keep bus orderly & safe

165. Re support for public transportation; Yes in the city of Columbia. In rural areas - no. We have been ok so far relying on friends. Why change now? I find the public transportation very useful in the city of Columbia. However, I find in rural areas that there is too much land between areas for it to be of assistance and cost effective. But if enough support is found I would support the tax increase.
166. This idea is absurd. Our current city busses run at a deficit. County public transportation would b another burden on tax payers.
167. Was not aware that community support for transportation was a problem or option for the county. Would have to know more to vote for tax!
168. I do not require transportation. Nor would I use it if available. I believe the citizens of Boone County would be better served if taxes were used on a county wide health care system.
169. We believe strongly that there should be good public transportation linking Columbia to the major metropolitan areas in Missouri - especially St. Louis and Kansas City
170. Many people in Harrisburg work in Columbia - trying to coordinate stops for all of us to get where we are going would be hard - but with gas going up, it should be something to consider.
171. I am very pleased with the courtesy and attentiveness given to me and my clients who are often wheelchair users when we use the bus system for outings from the hospitals. Your blue route drivers are wonderful.
172. It would be nice to have a bus to surrounding town of Columbia - Ashland, Hallsville, milloburg, Harrisburg for more option for week by doing this I would think the small town business will improve.
173. Presently my needs are being met.
174. Since I still drive its hard to visualize my transportation needs.
175. OATS does a very good job, but might need some funding
176. Use of motorized wheelchair would enable me to get out if there was transportation to take me in the chair. Now I have the chair but no way to get out with it.
177. Most of my trips from this retirement village, I go on their van.
178. I would like a pay as you go; no tax
179. to doctor's appointments, shopping, etc.
180. My husband and I both drive but I'd use other means if needed. Perhaps need to do survey later. I think I it's wonderful. No one should have to sit home. We feel secure having lifeline.
181. Public transportation would be very difficult because of handicap.
182. I've completed this for my uncle, he is currently recovering from triple by-pass surgery and we don't know what his transportation needs will be at this time.
183. no specific needs at this time - may vary
184. It would be great to go to the mall once in awhile and to a movie or concert or play. I would use this service 2 or 3 times a week
185. none in rural Bo. Co.
186. I am not able to ride public transportation alone - friends and family, or taxi takes me where and when I need to be out.
187. I need a lift or low steps so I can get in. I don't like those busses that feel like they are going to turn over in a gust of wind.
188. I do not use public transportation very often, use family care.
189. My family takes me to doctor and extended miles.

190. I live alone. Take care of myself. My kids make sure I am ok.
191. I do not use public transportation at the present time.
192. Hopefully scheduling trips via telephone would be easy, pick up and drop offs convenient
193. able to drive until reaction to medication
194. I don't need it now but may need later.
195. My children take me to doctor and to grocery store.
196. My family takes me where I go. I use a cane or walker.
197. most income can't pay a big added tax in #20
198. at present am not in need of public transportation
199. I have never used I am lucky, my wife drives, my sister, and friends help. But this should be services available everyday.
200. At this point my family members are driving me in my individual car or their car.
201. I would not use public transportation, but think it should be available.
202. I have my own, so far I don't need public transportation.
203. I'm very fortunate as I have friends who are willing and ready to help.
204. I need to go places and have no way to go. I have eye problem and I help. I use a cane.
205. wife and children drive me as needed.
206. I drive wherever I need to go.
207. I need transportation to and from doctor's appointments; at the time I have relatives doing this for a fee.
208. I don't use public transportation
209. need wheelchair
210. At this time I do not have a need for this.
211. Fortunately have family close by who can provide transportation whenever and wherever needed.
212. at my age everything is working out very well.
213. If they have the driver help with the doors, as of opening and closing the door and in winter weather, help out the door and in the home out of bad weather.
214. Do not use public transportation
215. This is very new to me, as I have always been very active and independent. So if someone would like to talk with me I would be very happy to find out more about what I can do to help, as long as I'm able to. I guess my limitations right know are very new to me. So your is most welcome. Louise Hunt 1703 Sun Ct. Col. MO 65201
216. Some day I may need to use a wheelchair. Handicap accessibility is important.
217. Family would not feel comfortable if I traveled by myself.
218. 5 miles of the Stadium on Route 15. Would like a taxi-like or OATS bus to go to doctors and other medical needs.
219. Para Transit approved my request for transportation but would not or could not travel to our home. OATS would not take me to physical therapy. Service for Independent living a wonderful, personal help; great help.