

# Appendix K: University Survey Comments

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**Question 18. What are your additional unmet transportation needs? *Please explain (i.e., current disability, health concerns, etc.)***

1. Asthma: any perfume, extreme weather changes, chemicals, aerosols will create respiration problems.
2. Bus does not run near my house, don't know what the schedule is or where to find it, cannot get to mid-day appts., cannot get home when get off work at 11 pm
3. Gas prices
4. Getting to work earlier; later buses on Mon-Wed evenings so I would not feel stranded if I should need to work late, or choose to stay on campus or downtown after work. When I lived on the West side of Columbia, I could get to Wabash before 7 a.m. and then to work on the MU campus around 7, if I chose or if it suited my schedule. Now that I live on the East side, I can't get into town before about 7:20 a.m. (The advantage is that the ride home is VERY SHORT & that's wonderful.) Also: if I have a doctor appointment during the work day I must drive to work, because the buses run so infrequently. I lose too much time taking the bus to & from the appt, even if the bus runs near the drs office (usually they do but not always). It seems to me that the buses would be used MORE if they ran MORE FREQUENTLY. What if MU employees knew they could get to and from work in a timely manner, and use minimal leave time for travel to & from doctor/dental or other weekday appts! -- no driving hassles, no parking hassles. I hear many complaints from my coworkers about the difficulty of finding a parking spot in the afternoon when returning to work from an appointment. Employees who pay for parking tags are assigned to one garage, & can't park elsewhere. Finding a spot in one's assigned garage can be stressful and time-consuming after the early morning hours: employees have to compete for the few remaining spaces with students driving their vehicles dangerously fast, and often staff watch helplessly as the students squeal into spaces reserved for staff.
5. I feel very strongly about the need for:1) SIGNS at EACH & EVERY stop indicating WHEN THE BUS WILL STOP THERE and WHERE the route goes. Otherwise it is impossible to make a rational decision about whether to use a bus from that particular stop. Having that info, again, FOR EACH STOP, on the web and on paper route maps, is good, but having it on the signs is even more important.2) Predictable bus service at LEAST every 20 minutes.
6. I work at the University Medical School and would very much like to have a bus pick me up by my home and drop me off at the front. I have to park far away from the building.
7. No
8. No one but cab service comes to our trailer court.
9. None
10. Not being able to use the buses because of poor scheduling, excessive wait times, excessive time taken to transfer from one bus to another, too long of time between buses,

- no bus service to Jefferson City, no discussions or work being done to get a "bullet train" across Missouri: stops at KC, Columbia, and St. Louis, buses not being on schedule.
11. Taking kids to extra curricular activities that are located beyond the limits of the Columbia transit service. visiting other people living in the areas that are not covered by public transportation. Service on Sundays. nurses still work on Sundays, you know.
  12. That Sunday after work have to wait 2 hours for son to get off -- well it's only every other Sunday. Have to walk a mile to other bus stop on Sat morning at times. It's not that bad.
  13. Time schedule.
  14. We live in Hallsville. Many people would like to go to mall and out to eat but have no car so they stay home.
  15. Would be helpful to be able to load bicycle onto bus, and to have safe place to park bicycle at work
  16. Would like to supplement bus service with walking for overall better health.

**Question 20 b. Please include any additional comments regarding your personal transportation needs here.**

1. Assuming the city of Columbia maintains roads on/around MU, it should address the possibility/feasibility of increasing public transportation there. Hundreds, if not thousands, of cars travel on some of these roads causing danger to the thousands of MU student pedestrians. It appears that traffic has increased many-fold in the past 10 years and no changes have been implemented to address this. -- Thanks for the opportunity to provide input.
2. How much more tax can we burden? How about a grant for the city transportation?
3. I am in a 2-car family in the suburbs and don't use public transportation.
4. I bicycle most in-town trips; gets me everywhere and on my schedule. Also promotes fitness. Promote bicycling and walking!
5. I did not understand the question about one-way transport. Do you mean paying for each way? If so, then yes I would be willing to pay each way, but not to exceed one dollar or to have some type of monthly pass at a reduced rate for unlimited rides.
6. I DO feel there is community support for public transportation, even among people who don't ride the bus. Many international students as we know depend on the bus for all transportation. Some people, not necessarily rich ones, feel they are superior to public transportation, & I don't know how to fight this, except, perhaps, by a public relations campaign stressing (as I have observed over about eight years) that bus riders are a great mix of people of diverse age, race, & economic status, and that EVERYONE is made to feel welcome & comfortable, -- as long as they are reasonably well-behaved (and only once or twice have I witnessed rude behavior). The BIGGEST problem is that sometimes -- or often -- the runs are simply SKIPPED. Please try to imagine this from the bus rider's point of view! Then you may understand how frustrating, then infuriating, it is to wait and watch for the bus for forty, then fifty minutes, then an hour, in the cold or heat -- expecting the bus any minute -- then, after waiting about an hour and a half, to be told casually, "oh yes, we skipped that one because we were running so late." I refer especially to the 4:45 run, which is skipped so often I simply stopped trying to catch it, though it makes my schedule much less convenient. Finally (this relates to some of my previous statements): why not schedule buses to get people to the MU campus just

BEFORE THE HOUR, or the half hour, for people who start work at say 7 a.m, 7:30, or 8 a.m; and buses that LEAVE campus in the afternoon/evening, timed conveniently for those who get off work at say 3:30 p.m, 4:00, 4:30, or 5:00 p.m. -- Not that it's really possible to schedule buses for all these times -- but why are there are SO FEW runs scheduled conveniently! It's almost as though Columbia Transit DOES NOT WANT MU employees to ride the bus to & from work. I have heard others complain of this as well. Thank you for conducting this survey!

7. I have a car and use it when I need to, but on a day when I have no errands, I can save gas and ride the bus to work and then home. Or I've used the buses when my car was in the shop.
8. I have my own car but I have had friends and known people who haven't. From what they say it would be great if the buses could run more frequently and a lot later in the evenings, until 10:00pm at least. I am glad to see that you are working on improving public transportation. I think it really benefit the community. Thanks
9. I live in another town and don't use Columbia Transportation services.
10. I live within 1 mile of work on purpose; I consciously chose a location from which I can walk to work. I would support a tax to pay for transit, not because I'd use it very much personally (though I would use it some) -- but to increase the quality of Columbia life. More late night bus service means less drunk driving. More transit from low-income areas to Columbia continuing education and workplace locations means more people have access to school and employment, and that hopefully leads to less crime. Someday I hope to retire in Columbia, and when that time comes, especially if/when I eventually lose my ability to drive, I want there to be a good bus system in place so I don't lose my independence.
11. I think that I have probably said enough.
12. I would be interested in a park and walk. For example, I would like to be able to park at reactor field and have a pedestrian friendly path to walk to get to Jesse Hall. By pedestrian friendly, I mean wide path, good security so I felt safe, and scenic route (no cars). I would enjoy this for the exercise before and after work.
13. If service near my home were available, I would use it for commuting to work. I believe in public transportation and would use it if the nearest stop were not a mile from my home.
14. If you want me to ride the bus, it must be as convenient as my car, or as close to it. I am willing to walk no more then 3 blocks to a bus stop. I want be picked within 40 minutes of needing to be at work and 15 after I get off. Good luck
15. In order to attract new business for public transportation, it needs to be perceived as SAFE, affordable, fun/easy, but most importantly it will need to be more convenient than driving and trying to find a parking spot.
16. It would be nice to be able to ride the bus to work/home. I believe with the city growing so much this needs to keep up with the demand and there are so many new areas- homes, apartments that no bus transportation is available. This would be a great asset to Columbia if there were more buses and stops throughout the city. I would gladly ride the bus to save gas and parking. Thank you
17. Only when on vacations (Vegas or another state).
18. Probably enough said. If I could just keep my eyes open after hustling all day at the Regional Hospital. To sit in a somewhat comfortable seat and having faith in that bus

driver to do such an excellent job that they do, with quick reflexes they have and avoid that errant car trying to crash us.

19. Public transportation is a necessary service for the elderly and disabled population. That may become important to me as I get older.
20. Some type of public transportation to the COLUMBIA AIRPORT
21. Stop charging for parking!
22. Stop charging us for parking!
23. The bus needs to be on time I don't like to use because I'm always late for work and you guys need a real early bus route so people who have to be at work at 7:00 can be on time
24. The hours I work, 3:30 a.m. - 12 noon, would not be available, I'm sure, on any public transportation line.
25. The survey was ambiguous.
26. The traffic is getting worse in Columbia and public transportation may help relieve some of that
27. There is no need at this time. How far will this be.
28. Up to about 6 months ago, I was using public transportation as my main method of transportation, but I moved outside of the service area (to the Mexico Gravel Rd. area).
29. We need more buses, more lines, better salaries for the people who operate CT (so that they remain interested and remain being nice to the customers).
30. Would like to see bus stops at trailheads